

- The student identified within this Letter of Offer must sign the accompanying Acceptance Agreement concurrently with or prior to paying the course fees. This Acceptance Agreement must be signed solely by the student. By submitting a signed Acceptance Agreement, applicants indicate that they have read, understood and will abide by all required AHSI policies and procedures and terms and conditions – particularly those regarding Fees and Refunds, Withdrawals and Deferrals.
- 2. AHSI reserves the right at any time to withdraw course offers. The decision to withdraw an offer may be based upon any of the following instances:
  - a) Inaccurate information supplied by an applicant or party acting on behalf of an applicant;
  - b) Questionable or misleading documentation supplied or,
  - c) Removal or suspension of a course offered
  - d) At the discretion of AHSI management.
- 3. All applicants will be informed of a withdrawal of course offer in writing within five (5) business days. Course offers are subject to review by AHSI Management at any time this refers to prospective, current and re-enrolling students.

## CoE Request Checklist:

- I have read, understood, signed, dated and returned the Acceptance Agreement.
- I have received, read, and understood the letter of offer.
- I have submitted all relevant, valid and authentic, certified documents (e.g. previous qualifications, English proficiency Certificates IELTS scores etc.).
- I have returned all required additional forms as requested by AHSI.
- I have submitted payment of all relevant fees including but not limited to tuition, enrolment and all other additional fees as defined in this letter of offer and acceptance agreement in the specified manner.

## Terms used within this Acceptance of Offer includes:

- Australian Health & Science Institute Pty Ltd will be referred to as 'AHSI'
- Electronic Confirmation of Enrolment is 'eCoE', or Confirmation of Enrolment 'CoE'
- Department of Home Affairs will be referred to as 'DHA'
- Commonwealth Department of Education will be referred to as 'DET'
- Education Services for Overseas Students Act 2000 (or most recent version of this Act) will be referred to as 'ESOS Act'
- National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas students 2018 (or most recent version of this legislation) will be referred to as 'National Code 2018'
- Commonwealth Register of Institutions and Courses for Overseas Students will be referred to as 'CRICOS'

## Acceptance Agreement

(The student is responsible for keeping a copy of written agreement and receipts of any payments of tuition or non-tuition fees).

The requirements of Standard 3 of the National Code 2018 require that all students must enter into a written agreement with AHSI that clearly sets out specified information about the course and the conditions of enrolment, before or at the same time as accepting any money from prospective students.

This Acceptance Agreement constitutes the Standard 3 National Code 2018 requirement for a written agreement requiring a valid and authentic student signature. Acceptance of this Acceptance Agreement by the student, together with the required payments, enables AHSI to issue a Confirmation of Enrolment (CoE) to the student before they can apply for a student visa (where this is applicable).

This agreement between the parties (AHSI and you as the student) comprises an Enrolment Offer from AHSI and an Acceptance by the applicant student.

Parties to the Agreement		
The parties to this enrolment offer and acceptance agreement are Australian Health & Science Institute Pty Ltd (AHSI) and:		
Name (in full):	<student name=""></student>	
Date of Birth:	Day: 06 Month: 06 Year: 2001	



Country of Birth:	India
Student ID (provided by AHSI):	7985305

## Acceptance Agreement - Terms and Conditions of Enrolment

## 1. Student Contact Details

It is a requirement of the student visa that you advise AHSI of your current contact details, including residential address, phone number email address and next of kin upon arrival into Australia. If you change your contact details you are required to notify AHSI within 5 days of any change. Your failure to notify AHSI that you have changed your contact details may result in cancellation of your visa by DHA. The Application for Change of Details Form is available from Student Support, AHSI web site <u>www.ahsi.edu.au/students</u> or alternatively you can update your details via the online student portal at any time.

As part of the obligations under Student Identifier Act 2014, you must obtain a USI (Unique Student Identifier) upon arrival in Australia and advise your USI to AHSI prior to starting your course.

## 2. Electronic Communication

AHSI communicates with all its students via the email address provided in their application and on their current contact details record in the Student Management System. It is an ongoing responsibility for students to check their email regularly as all important communication regarding course progress, attendance and due fees will be sent to their email account. This information will also be available via the online student portal account.

#### 3. Course Progression and Attendance

Regular attendance is a requirement for all students. International students must attend a minimum of 80% of classes for the duration of their course. If students fail to meet this requirement their enrolment with AHSI will be cancelled and the student will be reported to DHA and their visa may be cancelled.

If students do not achieve satisfactory course progress (more than 50%) they will have to attend counselling with Student Support. If the student fails to meet the progress subsequently, they will be reported to DHA and their visa may be cancelled.

## 4. Payment of Fees

All payments are made to AHSI as defined within the payment schedule outlined in the letter of offer, as a condition of enrolment. Payment of fees secures the student a place in their chosen course(s) and fixes the price of the course(s) for the period of time for which they have paid. Course fees are subject to change without prior notice. Any such change will not affect any payment you have already made.

Fees are to be paid in Australian dollars only by electronic transfer or bank draft using Student ID number as Bank message/reference

Bank:	Commonwealth Bank	
Account Name:	Australian Health and Science Institute Pty Ltd – Trust Account	
BSB:	062 443	
Account No:	1322 1032	
SWIFT Code:	CTBAAU2S	

Tuition fees can also be paid to Student Support by cash deposit or by EFTPOS at AHSI. Students will not be issued a certificate or statement of attainment at the completion of the course while any fees are still outstanding.

Enrolment Fee (\$300 in total) All students must pay a non-refundable enrolment fee. This fee should be paid with the first tuition fee.

Material Fee (<as per course> \*conditions apply) The material fee covers any workbooks and resources that you will be using while studying with AHSI.

**Due date for fees** The Enrolment fee, Materials fee and first instalment of your tuition fee are due and payable upon receiving your Letter of Offer and returning of the signed Acceptance Agreement.

Late payment fee A late payment fee of \$200 will be applied for each week of fee payment delay until your fees are paid. Should fees



remain overdue for more than 28 days AHSI will inform the student of their intention to report them for non-payment of fees to DHA.

While student fees are outstanding students will not be permitted to attend their scheduled class until the outstanding fees have been paid in full.

Other fees and charges Students may incur other fees for additional services as stated below

Application Fee (also known as Enrolment Fee)	\$300
Change of COE details	\$100
Re-issue of Letter of Offer	\$100
Course Material Fees for Certificate III and Certificate IV Qualifications	\$750
Course Material Fees for Diploma of Early Childhood Education and Care and Diploma of Mental Health	\$1500
Course Material Fees for Diploma of Counselling and Diploma of Community Services	\$1000
Overdue tuition fee per week	\$200
Deferment of Enrolment	\$150
Re-Assessment of a unit (within 28 days)	\$200
Late Submission Fee per unit	\$200
New Enrolment & Re-enrolment fee	\$300
Holiday Reference Letter	\$30
Enrolment/Attendance Letter	\$30
Leave Letter	\$30
Invitation letter for Family Members	\$30
Release Letter	No Charge
Record extraction after 1 year of completion	\$100
Re-issuing of Certificate/Transcripts	\$150
Student ID Card	\$50
Re-issue of Student ID Card	\$75
RPL administration fee per unit	\$1,500
First Aid course (provided by a Third party - variable price up to \$125)	\$125

## 5. Tuition Protection

Course fees for international students studying on an Australian student visa are protected by the Tuition Protection Service under the Education Services for Overseas Students (ESOS) Act 2000. Detailed information about the way tuition protection is managed within AHSI is outlined below in the Refund Policy. Further details about the Australian Government's Tuition Protection Service can be found at <a href="https://www.tps.gov.au">www.tps.gov.au</a>

In accordance with the legislated requirements of the ESOS Act, AHSI is unable to collect tuition fees for more than 50% of the total fees in advance. If the student or person paying for the student chooses to pay more than 50% of the tuition fees, AHSI will declare this in the PRISMS system (Provider Registration and International Student Management System – Australian government site).

As part of the requirements of the Tuition Protection Service, AHSI maintains an account exclusively for tuition fees received from international students studying on a student visa. AHSI pays any tuition fees received from student visa holders into this account within 5 working days of receiving these fees. AHSI ensures that there is always a sufficient balance within this account to repay tuition fees to all non-commenced students that have applied to study on a student visa. The money held in this account is unable to be used to cover any other debts and money is only moved from this account once a student has commenced each of the study periods defined for their selected course.



## Compulsory Recording of Tuition Fees Paid

AHSI must record all tuition fees paid by international students in the Provider Registration and International Student Management System (PRISMS) on a monthly basis.

#### 6. Refund policy

In the unlikely event of default by AHSI, the provisions of the ESOS Act 2000 and the ESOS Regulations 2001 cover such situations. In the circumstances of provider default where the refund option is chosen by the student, AHSI must refund the student all course fees.

This written agreement, and the right to make complaints and seek appeals of decisions and action under various processes, does not affect the rights of the student to take action under the Australian Consumer Law if the Australian Consumer Law applies.

For the full refund policy or to claim a refund please refer to the Student Handbook https://ahsi.edu.au/

The for the student process or person who pays on behalf of the student is to request a refund is to contact AHSI via email <u>info@ahsi.edu.au</u> or by phone +61-2-8806 6777.

#### **Provider Default Occurs**

Under section 46A of the ESOS Act a registered provider defaults, in relation to an overseas student or intending overseas student and a course at a location, if:

- the provider fails to start providing the course to the student at the location on the agreed starting day; or
- after the course starts but before it is completed, it ceases to be provided to the student at the location; and the student has not withdrawn from the course before the default day.

## Notifying the Secretary, the TPS Director and students

- Under section 46B of the ESOS Act, AHSI must notify the Secretary and the TPS Director of the default within 3 business days of the default occurring. Under section 46B AHSI must also notify students in relation to whom AHSI has defaulted.
- The notices must be in writing and meet the requirements of section 46B.

## Provider obligation period

- Under section 46D of the ESOS Act, AHSI has 14 days after the day of the default (the provider obligation period) to satisfy its tuition protection obligations to the student as set out in the section.
- If AHSI fails to discharge its obligations to the student under section 46D, it is an offence under section 46E of the ESOS Act and serious penalties apply.

#### Notification of the outcome- discharge of obligations

- Under section 46F of the ESOS Act, AHSI has 7 days after the end of its obligation period to give a notice to the Secretary and the TPS Director of the outcome of the discharge of its obligations. This notice must comply with the requirements of section 46F.
- If AHSI does not meet its obligations affected students may be assisted by the TPS Director.

However, if the student agrees to accept an alternative (replacement) course or part of a course, to be provided to the student at AHSI's expense, then AHSI is relieved of its liability to make the payment. The student must advise AHSI in writing whether he/she agrees to the alternative arrangement.

Tuition fees will be refunded only under the circumstances shown in the table below:

Enrolment Fee	Non-refundable
Tuition Fees	



Visa refused prior to course commencement	Full refund
Withdrawal at least 10 weeks prior to the agreed start date	90% refund
Withdrawal at least 5 weeks prior to the agreed start date	70% refund
Withdrawal less than 4 weeks prior to the agreed start date	No refund
Withdrawal after the agreed start date	No refund
Visa cancelled due to actions of the student	No refund
Visa extension is refused	Return of unused tuition fees
Withdrawal from the study - current students	Refund of unused tuition fees (of the following term/s) (Notification of Withdrawal form must be received 4 weeks prior to term commencement by Student Administration)
Compulsory Health Insurance (Student Visa holders only)	Refer to OSHC provider terms and conditions
Airport Pick-up	Full Refund if service cancelled 5 days prior to flight arrival

## Tuition fees will be not refunded under the following circumstances:

- The course starts at the location on the agreed starting day, but the student does not start the course on that day (and has not previously withdrawn); or
- The student withdraws from the course at the location (either before or after the agreed starting day); or
- The registered provider of the course refuses to provide, or continue providing, the course to the student at the location because of one or more of the following:
  - The student failed to pay an amount payable to the provider for the course;
  - The student breached a condition of his/her student visa;
  - Misbehaviour or misconduct by the student

Requests for refunds should be made in writing to Student Support with documented evidence of the reason for withdrawal. Eligible refunds will be refunded within 28 day of receipt of the claim. The \$300 enrolment fee is not refundable.

Refunds will only be given to the person who paid the tuition fees. For example, if an agent or parents paid the tuition fee, the money will only be refunded to either the agent or parents. This refund policy does not remove students' rights to take further action under the Australian Consumer Protection Laws.

## 7. English Language & Entry Requirements

To enter AHSI course all students must have a minimum IELTS score of 5.5 in total with no band under 5.0 points (or equivalent) for Certificate course and IELTS 6.0 (or equivalent) for Diploma course and a minimum of year 12 (or equivalent) and be 18 years or older. Evidence in the form of original or certified documents must be provided upon registration. Courses are delivered in English which includes technical and specific terms.

## 8. Permission to work

If you and your family members are granted student visas you will be allowed to work up to 40 hours per fortnight once your course has commenced. Neither you nor your family members may commence work until you (the principal visa holder) have commenced studying. While the course you are studying is in session, you cannot work more than 40 hours per fortnight. You can work up to 80 hours per fortnight during recognised periods of vacation which are set and advised in advance by your education provider. Family members will be allowed to work up to 40 hours per fortnight throughout the year.



## 9. Unique Student Identifier

All students studying in Australia are required to hold a USI number. As a student of AHSI, you will be required upon commencement to provide AHSI with this number. You can provide AHSI with permission to apply for this number for you. The permission form is located as part of your application form or alternatively, contact Student Support upon arrival to assist. Additional information about the USI can be found at <u>www.usi.gov.au</u>

## 10. Deferment, Suspension and Cancellation of Enrolment

In compliance with the requirements of the National Code 2018, AHSI may defer, temporarily suspend or cancel the enrolment of a current student for the following reasons:

- a. Compassionate or compelling reasons that are deemed out of the student's control (for example prolonged sickness wherein a medical certificate clearly deems student unfit to study for an extended period)
- b. Misbehaviour or misconduct by the student and/or under strict disciplinary action
- c. Failure to make payment of fees on time as per the payment schedule defined on the letter of offer.

Cancellation or suspension of student CoE may affect the student visa. Students will be notified in writing of AHSI's 'Intention to Report' to DHA for not meeting Student Visa conditions. The student has the right to appeal within 20 days (of the issued letter of 'Intention to Report') the decision through AHSI's internal complaints and appeals policy.

## 11. Approved Leave

DHA will only permit approval for leave for major illness, accident or exceptional compassionate circumstances. DHA does not accept reasons such as weddings, pregnancy and childbirth, cultural and religious activities as acceptable reasons for leave. The length of approved leave is to be strictly connected with the reason for the leave. Students are required to apply in writing for approved leave and submit any supporting documents. If leave is granted beyond two-weeks students will be required to defer their studies for the duration of the leave period and reapply at DHA for their visa once the leave is completed.

## 12. Transfer Between Registered Providers

Students are not allowed to transfer to a different provider until they have completed six (6) months of their principal course as outlined in Standard 7 of the National Code 2018 and the AHSI Student Transfer Policy. A 'transfer' is equal to a 'withdrawal'. AHSI will grant a letter of release only if AHSI is unable to continue to provide the course or the student has had a change in welfare and accommodation arrangements and is no longer within reasonable travelling time to AHSI.

## 13. Complaints

In the event of a dispute between an individual student and AHSI, a formal complaints policy and procedure is in place to facilitate a resolution to the matter. The AHSI Complaints policy outlines that:

- You are given the opportunity to present your case at no cost
- You may be accompanied and assisted by a support person at any stage of the process
- The complaints process must commence within 10 days of the formal lodgment of your complaint in writing with supporting evidence and that all reasonable measure are taken to finalise the process as soon as is practicable
- You will be supplied with a written statement of the outcome including details of the reasons for the outcome
- You have the right to appeal the outcome decision within 7 days of notification of the outcome
- You have to right to appeal an outcome decision via an external authority such as ASQA or the Overseas Ombudsman.

The Complaints policy does not circumscribe the student's right to pursue other legal remedies. The Complaints policy is published in the Student Handbook that can be download from <a href="http://www.ahsi.edu.au/students">www.ahsi.edu.au/students</a>.

#### 14. ESOS Framework

Australia has a reputation as a safe, progressive and dynamic place to study. We maintain this reputation by providing quality education delivered in accordance with the ESOS Framework, which is the consumer protection specifically developed for overseas students. A description of the ESOS framework is available at <a href="https://internationaleducation.gov.au/regulatory-information/pages/regulatoryinformation.aspx">https://internationaleducation.gov.au/regulatory-information/pages/regulatory-information.aspx</a>. Please note that information is collected by AHSI during each student's enrolment in order to meet its obligations under the ESOS framework. This is to ensure students' compliance with the conditions of their visas and their obligations under Australian immigration laws. The authority to collect this information is contained in the ESOS Framework. Information collected about each student during enrolment can be provided, in certain circumstances, to the Australian Government and designated

authorities and, if relevant, the Tuition Protection Service. In other instances, information collected during enrolment can be disclosed without the student's consent where authorised or required by law.



## 15. Publicity

As a student of AHSI and through the signing of this Acceptance Agreement you agree that photographs, videos, artwork or other works, as well as recorded or written testimonials and details of your achievements may be used by AHSI, or by a third party agent of AHSI, for promotional purposes including in its printed and online marketing materials and on any social media network such as Facebook, Instagram without further consent or notification; and you give consent to AHSI storing, or transferring across international borders. You may at any time remove this agreement in writing and from time to time AHSI may request that you complete a Promotional Consent Form for specific marketing purposes.

## 16. Overseas Student Health Cover (OSHC)

Students studying on a student visa in Australia are required to have appropriate medical insurance for the duration of their stay within Australia. You can arrange this by yourself or AHSI Student Support can assist you with this. If you need AHSI to assist you with your OSHC requirements contact Student Support to discuss. Students can contact DHA to confirm medical insurance requirements for their visa. AHSI is not responsible for any student's medical expenses

## 17. Financial Loss

AHSI will not be held responsible for any financial loss that is incurred by the student in the event of any occurrence outside the control of the College, including but not limited to:

- Changes to transport or other services including delays, suspension, industrial action (including strikes) or schedule changes
- Natural disasters, acts of terrorism, outbreaks of disease or warnings of outbreak of disease, or war
- Accident or illness involving the student or anyone else not employed by AHSI
- Breach of immigration regulations
- Breach of Australian or International law that results in arrest or conviction
- Cancellation of the course, accommodation arrangements or another service as a result of any of the above

## 18. Financial Capacity

During your studies with AHSI, we will require you for time to time to confirm that they still are able to maintain their financial capacity to continue paying for their studying and living expenses.

## 19. Changing Courses

Under the Student Visa (Subclass 500) all students are required to maintain enrolment with a course of study at the same or high AQF level for which their visa is granted. Students who considering changing their course of study to a lower level AQF course will be in breach of their visa conditions and might result in the Student Visa being cancelled by DHA. To change to a lower level AQF course a student must apply to DHA for a new visa and to be granted the new visa before changing to said lower level AQF course.

## 20. Change of Services

AHSI reserves its right to change particulars of the services that it offers including but not limited to changes to prices including tuition fees; material fees and general fees and charges, course offerings including course structure and length, facilitates, intake dates and dates of courses where circumstances that are beyond AHSI's control necessitate such changes to occur.

## 21. Student Disciplinary Actions

All AHSI students are subject to the AHSI disciplinary policy and procedure and to Australian Law. AHSI reserves the right to expel any student who are considered to have contravened these conditions. In this situation AHSI will notify DHA within 24 hours and if the situation requires it State or Federal Law Enforcement and will not issue any fee refunds in such a situation.

## 22. Privacy Statement

Under the Data Provision Requirements 2012, Australian Health & Science Institute is required to collect personal information about you and to disclose that personal information to the National Centre for Vocational Education Research Ltd (NCVER).

Your personal information (including the personal information contained on this enrolment form), may be used or disclosed by AHSI for statistical, administrative, regulatory and research purposes. AHSI may disclose your personal information for these purposes to:

- Commonwealth and State or Territory government departments and authorised agencies; and NCVER.
- Personal information that has been disclosed to NCVER may be used or disclosed by NCVER for the following purposes: populating
  authenticated VET transcripts;
- facilitating statistics and research relating to education, including surveys and data



linkage;

- pre-populating RTO student enrolment forms;
- understanding how the VET market operates, for policy, workforce planning and consumer information; and
- administering VET, including program administration, regulation, monitoring and evaluation.

You may receive a student survey which may be administered by a government department or NCVER employee, agent or third-party contractor or other authorised agencies. Please note you may opt out of the survey at the time of being contacted.

NCVER will collect, hold, use and disclose your personal information in accordance with the Privacy Act 1988 (Cth), the National VET Data Policy and all NCVER policies and protocols (including those published on NCVER's website at <a href="http://www.ncver.edu.au">www.ncver.edu.au</a>).

AHSI will retain records of all written agreements as well as receipts of payment made by students under this written agreement for a minimum of 2 years after the person ceases to be an accepted student.

To maintain its compliance with the ASQA attendance requirements and its insurance broker requirements, AHSI uses live cameras in the classrooms and check-in/check-out biometric systems.



## Acceptance by Applicant

- I have read this acceptance agreement and I confirm that I understand the following in relation to accepting this offer.
- I acknowledge that the acceptance agreement also constitutes a written agreement between AHSI and myself as defined in Standard 3 of the National Code 2018
- I will be enrolled as a full-time student at all times
- I am aware that the program is not a scholarship, employment or immigration program.
- As an international student, I must fund my entire studies independently and leave Australia when my studies are completed and /or when my visa expires.
- I must make satisfactory academic progress. If I do not do this, AHSI will cancel my enrolment.
- I must attend at least 80% of all scheduled classes in each study period. This is a visa condition and If I do not do this, I will be in breach of my visa conditions and AHSI may cancel my enrolment.
- I must pay tuition fees according to the tuition fee payment schedule outlined in this document. This is a condition of my ongoing enrolment. Failure to pay my fees on time will result in cancellation of my enrolment. I agree to be severally liable to the debts arising from fees owing.
- In signing this acceptance agreement, I permit AHSI to take pictures/videos of academic activities and use it for AHSI's
  promotional purposes. These pictures and videos or any such material created involving students remains the property of
  AHSI and AHSI does not owe any monetary benefits towards its students for any promotional material that has been created
- I have read the information provided about the ESOS framework and I understand the key provisions. I must meet the costs of Overseas Student Health Cover for the period of my enrolment.
- I must fulfill the visa requirements of the Australian government and those conditions are outlined in this acceptance.
- I must provide AHSI with my address in Australia and a local telephone number on which I am able to be contacted. I must notify AHSI of any change of address while I am enrolled in the above course(s). This notification must be provided within 5 days.
- I cannot transfer to another institution within the first six (6) months of my arrival in Australia (or if my program is of less than six month's duration) unless I have a letter of offer from another provider and I am being granted a release letter by AHSI. The National Code 2018 restricts the movement of students between registered providers, and AHSI will provide a release letter only under exceptional circumstances, where it is considered in the best interest of the student.
- I understand that in accordance with the Education for Overseas Students Act 2000, AHSI is required to advise the Department of Home Affairs if I do not meet any of these conditions.
- I am aware that as a student studying in Australia, I am required to hold a USI number and to provide that number to AHSI upon commencement of my course
- I acknowledge AHSI is not responsible or liable for personal injury whilst I attend the college (including the time spent in class or on excursions, and travel to and from the college).
- I must not plagiarise, collude or cheat in the development of submissions for assessment tasks. This is a condition of
  ongoing enrolment. I understand that if the AHSI Management determines that I have been involved in plagiarism, collusion
  or cheating in the development of the submission for an assessment task, penalties may apply which include the recording
  of an unsatisfactory outcome for the assessment task, suspension or cancellation of enrolment.
- In the event of an emergency, I give my permission to be treated by a member of AHSI staff qualified in First Aid until Emergency Services arrive
- I understand that AHSI is obliged by law to keep confidential student records on file for administrative purposes only.
- I have received clear and sufficient information about RPL
- I am aware and acknowledge the fact that AHSI is monitoring the attendance of the students via biometric systems setup in compliance with the principles of the Privacy Act.

## I understand and agree that if I study on a student visa, I must meet the following DHA Visa conditions:

- Maintain a full-time enrolment in my course for 20 hours per week. Maintain at least an 80% attendance record.
- Maintain and achieve satisfactory academic course progress.
- Maintain payment of Tuition fees by the commencement of each term or as per specified dates within the payment schedule contained within this letter of offer.
- Maintain the appropriate level of OSHC coverage for the duration of my stay in Australia.
- Notify AHSI and DHA within 5 days of any change to my residential address, postal address and or contact details.



Not exceed 40 hours of paid work per fortnight outside my course and not commence any form of work until after the commencement of my course.

- Remain enrolled with AHSI for the first 6 months of my principal course.
- Notify AHSI within 7 days if you are changing to another provider
- Notify AHSI if I have been absent for more than 3 consecutive days

This agreement and the availability of complaints and appeals processes does not remove the right of the student to take action under Australia's consumer protection laws.

## I accept this offer of enrolment and I agree to the terms and conditions of this agreement

Name	
Date of Birth	
Signature	
Date	

To accept the enrolment offer made to you, please read this agreement carefully, sign it and return it with evidence of your payment to via email it to <u>admissions@ahsi.edu.au</u>.

These Terms and Conditions do not circumscribe the Student's right to pursue any other legal remedies.

## Agent Signature

Name	
Agency Name	
Signature	